Usability Testing Protocols: YOUniversity

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* Testing the program will be done with two computers in an empty room. The users will follow the protocols laid out below on computer one for functioning the program, then move to the next computer to fill out the questionnaire.

Protocols:

1. Sign in using username “user123” and password “pass123”.
2. You should see two college examples already there. Click “More” on “Colorado University”, then click “Delete School” and click “Yes”.
3. You should now no longer see “Colorado University” as a college on your list.
4. Next, click “New School”.
5. Input “Colorado Mesa University” as the name of the college, with city “Grand Junction”, and state “CO”.
6. Mark “Waiting” for acceptance.
7. Input the Following:
   1. Tuition and Fees: 9000
   2. Room and Board: 12000
   3. Books and supplies: 500
   4. Other Expenses: 500
   5. Scholarships: 5000
   6. Loans: 10000
   7. Program of Study: Nursing
   8. Clubs and activities: Outdoor Program, Chess Club
   9. Distance from Home: 300
   10. School Population Size: 11000
   11. Average Class Size: 20
   12. Choose the red and yellow box for school colors.
   13. Other Notes: Great Campus
   14. Give it a 4 Star rating
8. Then, click “Submit”.
9. You should now see two colleges, one being “Colorado Mesa University”.
10. Click on “More” on “Colorado Mesa University” and view the inputs you just made for this college, then click “Close”.
11. Now, click “More” on “Colorado Mesa University”, and click the “Edit” button.
12. Then, change the “Scholarship” input from “5,000” to “10,000”.
13. Click “Save Changes” at the very bottom.
14. You should now see an out of pocket cost of “$2,000” instead of the previous “$7,000”.
15. Close this page.
16. Back on the main page, click on the drop-down box in the “Sort By” section.
17. Select the “Cost” option.
18. The page should now display the two schools in order by price from highest to lowest.
19. Now, move to the next computer and fill out our questionnaire.